



Redmine
NETWORKS

CONSULTANCY | SOLUTIONS | MANAGEMENT | OUTSOURCING | CLOUD

About Redmine Networks

Redmine Networks was founded in 2012 to provide organisations a specialist partner that can offer truly best in class skills, expertise and real world practical experience in the rapidly changing dynamics that affect enterprise communications. From the considerations of cloud computing through to our managed services, we offer a truly innovative and creative experience to our clients, who we place at the centre of our ethical engagement model.

Our objective is simple - we want our clients to experience the very best in service whilst receiving the pinnacle in creative design and excellence in execution. We set the highest standards and expect to be judged against them. The organisation is based on over a decade of experience in IT managed services.



Why choose us

Every client is unique, every situation is different. The simple reason clients work with us is due to a single term – Trust.

Trust in our experience

Simply put, we understand IT networks. That claim is based on over a decade of work in design, implementation and support of multiple network infrastructures. Close collaboration with peers and businesses has given us valuable expertise that readily translates into another key area of trust.

Trust in our solutions

Leveraging our knowledge of IT networks and business impact, we are able to create world-class solutions that incorporate more than just the latest technology.

Trust in our results

Over time, with the right mix of products and people, we have built a reputation for delivering the goods. These relationships are founded on a genuine interest in creating win-win scenarios that make everyone's business grow.

Selecting Redmine Networks as your technology partner will alleviate the complexity and stress associated with IT networks. We would be happy to apply our knowledge, experience and solutions to ease your network challenges.

Redmine Networks Managed Services

As a managed services provider, we think IT should be simple and it should work. Whether you decide to outsource the management of your network or require monitoring, we can tailor a service to meet your specific needs. Our Managed Services offer you complete peace of mind for all aspects of your network infrastructure.

Redmine Networks Managed Service offerings provide focused incident and problem management based on proven service delivery methodology in line with ITIL best practice. Ever important in any managed IT relationship is regular and appropriate communication and excellent levels of customer service. We don't just say that we do this, we measure and report on it.

As a service focused organisation we understand that we cannot take a one size fits all approach when it comes to managed services. We deliver products and services that consistently meet the unique needs and expectations of each client.

Redmine Networks Professional Services

Redmine Networks not only have the solutions but also the skilled resource and experience to make it happen. Our experts will help you implement, maintain and manage a programme that is specific to your business.

Our clients are from a diverse range of industries and sectors and we are well versed in differing business models and requirements. We apply lessons learnt and best practices to develop innovative, cost effective enterprise solutions to meet your business goals. Our consultants take a collaborative approach partnering with you and stepping into your world to customise the solutions and workflows necessary to meet your specific business challenges. We have a proven track record of delivering consulting services to leading companies across a broad range of industries. Our high availability solutions ensure your key infrastructure is always operational.

Whatever the project, our aim is simple - to deliver the flexible and high-performance network you need to maximise productivity. We can also provide highly skilled network resource to support your internal teams.



Networking doesn't have to be risky or difficult

Finding a partner you can trust alleviates all the complexity and stress

Data Centre Hosting Services

Our hosting services offer a highly secure environment to deploy your computing, network, storage and IT infrastructure. Colocation in a full Tier 4 specification, ISO 27001 certified data centre provides you with the peace of mind that you are trusting your hardware to a state of the art, secure, temperature controlled environment.

Colocation Hosting

Secure, reliable colocation hosting for business critical systems. Colocation hosting is an ideal solution for businesses that don't want the expense of maintaining a 24/7 secure building with redundancy for their servers.

Managed Hosting

Our managed colocation hosting service provides a secure, cost-effective way of housing, protecting, and accessing your data and equipment. We not only house your infrastructure, but also manage it to agreed service levels.



Network Support Service

Alongside managed network services and proactive monitoring, we provide reliable network support break/fix services for fast resolution of incidents. We offer a range of service levels to meet your organisations availability requirements.

Remote remediation enables the majority of issues to be resolved quickly and effectively by our highly-trained and experienced network engineering resource.

Where required we will escalate to vendors and troubleshoot to resolution, replacing hardware under a traditional break/fix agreement where necessary.

Service availability and business continuity are the key deliverables of our network support services.

For more information about our network support services contact us on **0844 808 2528** or email your enquiry to **info@redmine.co.uk**

Network Consultancy

Whether you have a set of requirements and need guidance on the right technologies to deliver results, or have a team with knowledge of the technologies required and need help in implementing them, our networking consultants will keep you heading in the right direction.

Network Management

At Redmine Networks, our key objective is to maximise performance and eliminate network downtime to maintain business productivity. Our Managed Services offer you complete peace of mind for all aspects of your network infrastructure.

Data Centre Services

Our hosting solutions are built on rock solid enterprise class infrastructure to ensure the availability of your data centre operation. The key to a successful transition to a fully managed and hosted data centre is finding a partner you can trust.

Network Monitoring

Our monitoring service gives you around the clock visibility through remote monitoring of your network infrastructure and informing you when critical parts of your infrastructure are experiencing problems.

Cisco Certified Partner


Redmine Networks are a Cisco Certified Partner specialising in network design, installation, support services and hardware supply. We leverage our partnership with Cisco to implement innovative IT solutions based on sound business rationale.

If you require Cisco network support, or your current Cisco SMARTnet support contract is due for renewal, contact us to simplify the renewal process and avoid a break in your protection.

Our Cisco support service is underpinned by Cisco's award-winning Technical Assistance Centre (TAC) providing access to Cisco engineering resource to aid in the resolution of complex network issues.

Think! What is the cost to your business of a network outage?





In a networked world, trust is
the most important currency.

Eric Schmidt – Google



Select
Partner

Call us today:
0844 808 2528

Email us:
info@redmine.co.uk

Web:
www.redmine.co.uk